ATM Outsourcing Solutions

Avoid the growing costs of day-to-day ATM operations. With MVP's customized ATM outsourcing programs, you'll eliminate upgrade costs, new capital expenditures, free up staff time and provide an overall better ATM user experience for your account holders.

Financial Institutions are Turning to ATM Outsourcing to:

- **REDUCE COSTS** – With ATM outsourcing, you'll save money and be able to remove the cost of equipment from your balance sheet. No more capital expenditures on new ATMs or upgrades. And, you'll save money by freeing up staff time too.

- **IMPROVE USER EXPERIENCE** – ATM outsourcing provides top-of-the-line service for maximum up-time and user satisfaction; providing your account holders with a great experience 24/7.

- **ELIMINATE HIDDEN COSTS** – Operating one or more ATMs is expensive. There is the cost of hardware, software, receipt paper and cash but there are also hidden costs. Employee time spent managing cash levels, scheduling maintenance, handling customer service and pulling reports are costing you money as well. With ATM outsourcing you eliminate these costs.

- **INCREASE ATM UP-TIME** – Regular maintenance service, monitoring alerts, emergency repairs and EMV chip card cleaning. With outsourcing, these routine tasks are all taken care of – ensuring your ATMs are running smoothly 24/7.

- **ELIMINATE REGULATORY BURDEN** – With ever changing mandates due to increased security concerns, keeping an ATM fleet in compliance has become more difficult, time consuming and expensive. With outsourcing, the regulatory burden shifts from the financial institution to the ATM provider. All documentation needed by regulators is provided without hassle or high cost.

Customized Outsourcing Solutions for NCR, Hyosung, Diebold and all major ATM brands including depository terminals

ATM Outsourcing Options

MVP offers reliable, customizable ATM outsourcing options – to meet the needs of financial institutions of all sizes.

Whether you want to remove the cost of the ATM fleet from your balance sheet or retain ownership of the units, MVP can save you money, increase up-time and reduce the time staff devote to ATM management tasks.

But that's not all. Outsourcing with MVP means taking the responsibility and costs of compliance out of your hands. With our outsourcing program you'll always have the documents you need for your regulator – guaranteed!

	Managed Services	ATM Outsourcing
Daily Operations	✓	✓
Processing	✓	✓
First Line Maintenance	✓	✓
Second Line Maintenance	✓	✓
Software Upgrades & Patches	✓	✓
Hardware Upgrades		✓
Hardware Replacements		✓
Cash Forecasting	✓	✓
Cash Ordering	✓	✓
Cash Loading (in branch)	optional	optional
Cash Loading (off premise)	✓	✓
Branding & Signage	✓	✓
Compliance Documents for Regulators	✓	✓

Outsourcing means taking the responsibility and costs of compliance out of your hands. With MVP, you'll always have the documents your regulators need. We guarantee it!

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