HAMILTON SAFE®



INTERACTIVE REMOTE TELLER (IRT)

Face-to-Face Transactions From a Remote Location



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IRT5000 Indoor and Outdoor Approved





INTERACTIVE REMOTE TELLER (IRT)

Secure, Face-to-Face Transaction to Remote Locations

Hamilton's IRT system allows your customers to be serviced from a remote location—whether it's just on the other side of a wall or several hundred feet away. The IRT makes communication and transfer of cash, coin, paperwork and other small items easy with the inclusion of Hamilton Air's acclaimed pneumatic tube systems and built-in audio/video components.

IRT Features

- IRT5000 can be set within a custom designed cabinet or wall
- Hamilton Air's pneumatic tube system and audio/video components are used within the IRT
- Can share audio & video communications equipment with drive-up lanes
- IRT video screens can be utilized for showing marketing messages which can increase sales and reduce the customer's perceived wait time
- Easy to install and service
- Increase security using IRT cameras connected to your video surveillance (DVR) system



Applications

The convenience and security of the IRT system makes it ideal for a variety of applications:

- Teller Line replacement within a bank branch
- After hours banking within a secured lobby or vestibule
- Outdoor walk-up banking during normal business and after hours
- Outdoor drive-up where IRT is built into an ATM kiosk or into the branch's exterior wall replacing the need for a window and transaction drawer







pharmacy products



commercial products



Innovative Design Benefits

- IRT5000's stainless steel design allows for both indoor or outdoor applications
- Flexible so that it can be easily adapted within an architect's building design
- Where security is an issue, the IRT can eliminate the need for a traditional teller line offering protection for personnel in a secured private area
- Designed to help reduce staff requirements by allowing one customer representative in a remote area to serve multiple IRT stations plus drive-up lanes



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